

Financial Support to Underprivileged People Among 11 Social Welfare Homes in Nonthaburi Province.

Caveat – Project Description

Social work provided public social services to promote social justice. Our work activity was rendered to the individual, groups, and communities in need by using different problem-solving methods. Groups were at higher risk than the public, for instance the elderly, children, and people deprived through social and economic condition of fundamental rights, such as underprivileged citizens, who stayed in social welfare sites. Our division was a professional service reporting directly to the PCMC director office. Among people had been sheltered in 11 social welfare homes surrounding our hospital and most of them were under our hospital's responsibility. In 2021, Nonthaburi province had population of 1,288,637 (Department of Provincial Administration, Ministry of Interior, 2021) and 1,054 (Nonthaburi Social Development and human Security Office, 2020) of them had disability certificate. The most common problem among these people was lack of financial aid medical care support. To ensure that these specified special need people procured basic medical welfare as the same standard as Thai citizens, PCMC social workers provided plenty of financial supports for them as it could be seen in figure 1. Those patients were people with social vulnerability in all age group living in various nursing homes located in Nonthaburi. Recently, PCMC provided 612 medical services to outpatients and 41 for hospitalized patients, amounting to 388,357.00 THB and 399,855.60 THB respectively. The total amount was 788,121.60 baht.

Figure. 1 Statistics of Courtesy Healthcare Expense According to Patients' Right during 2018-2021

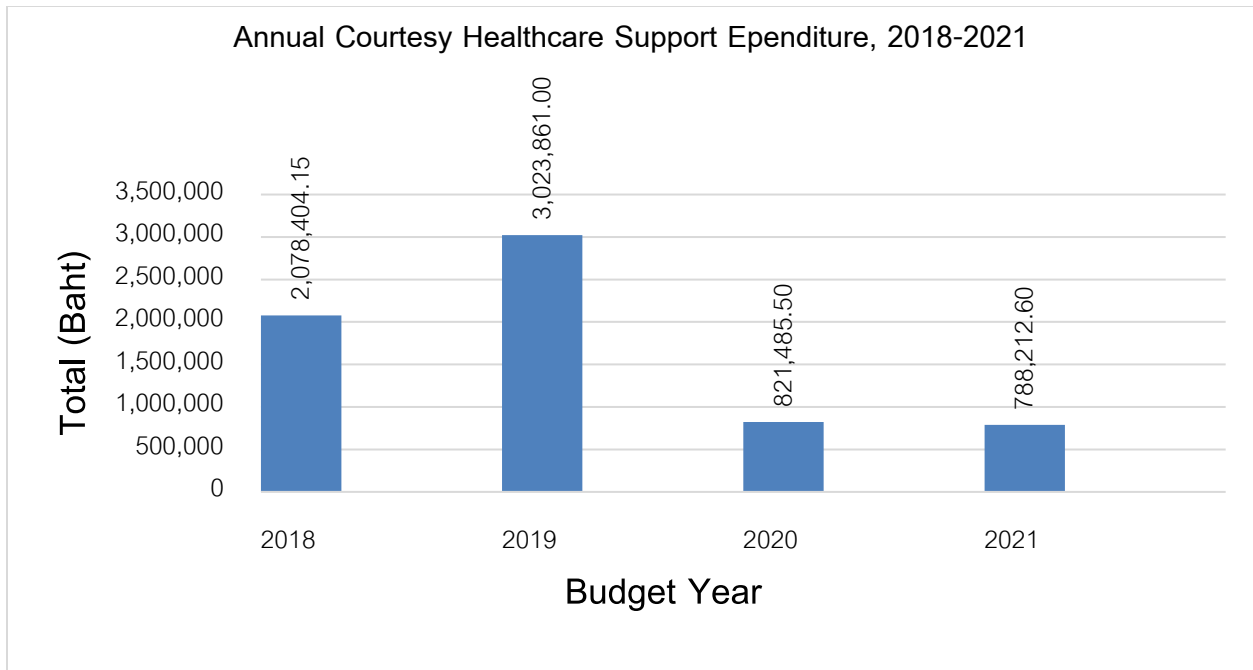
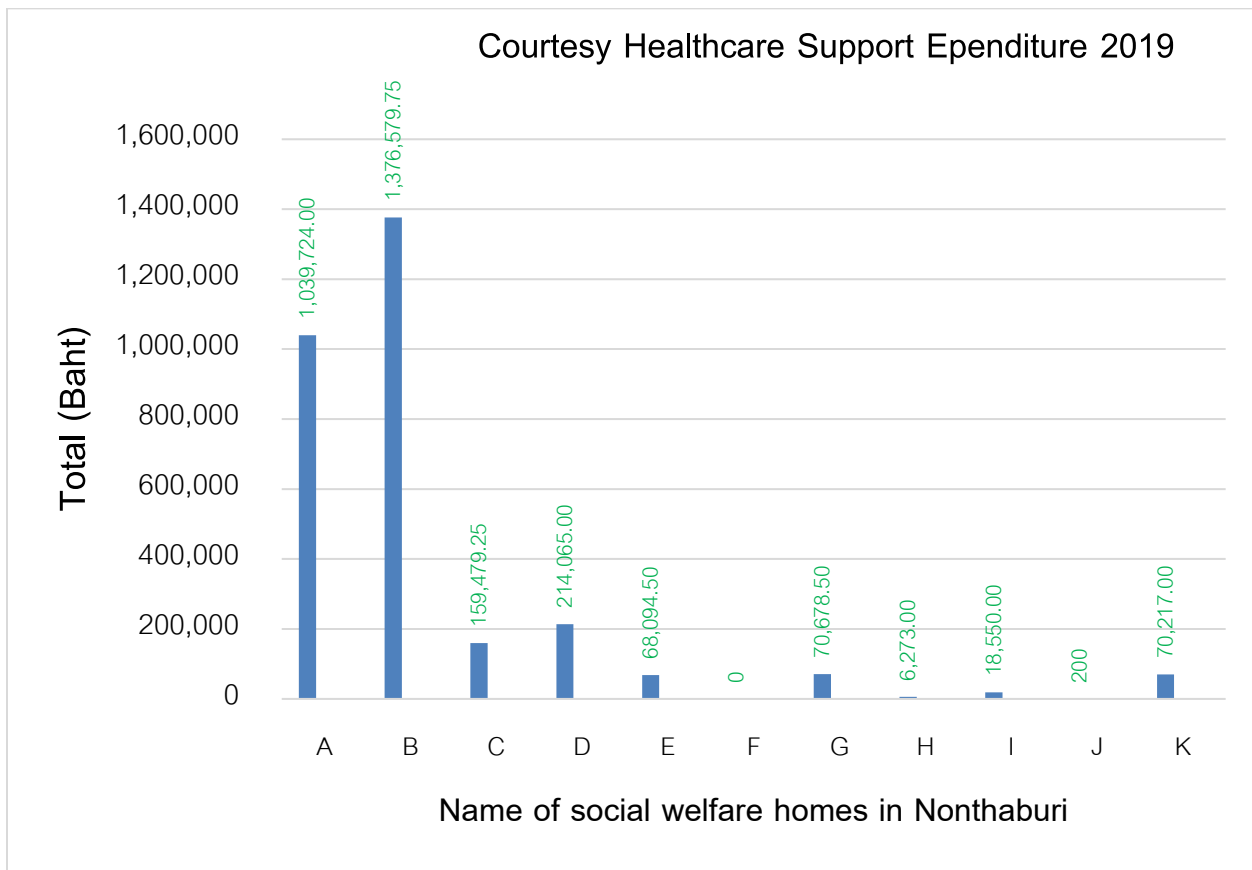


Figure. 1 illustrated that the highest courtesy healthcare spending was worth 3,023,861 THB in 2019, when Phayathai Babies Home and Pakkred Babies Home provided healthcare to 20 Non-Thai children. Due to social exploitation circumstance according to Anti-Human Trafficking Act, B.E.2551 and revised edition, the act and provided victims protection and support against human trafficking.

According to the Figure 1, the amount of financial budget rose up in 2020 because of the two significant reasons. Firstly, there were 286 human trafficking cases (Royal Thai Government’s Country Report on Anti-Human Trafficking Efforts, 2019), which 64% of reports were sex trafficking resulting in unplanned pregnancy. Secondly, the illegal surrogacy, which was beneficial for parents to abandon the unwanted child. Those victims would be later gathered from all around the country to adopt by Pakkred Babies Home and Phayathai Babies Home as shown in Figure 2.

Figure. 2 Courtesy Healthcare Support Expenditure 2019



Note: A. Phayathai Babies Home B. Pakkred Babies Home C. Fueng-fah Home for Persons with Disabilities Protection and Development D. Nonthaburi Home for the Destitute E. Rachawadee Home for Persons with Disabilities Protection and Development (for Boys) F. Rachawadee Home for Persons with Disabilities Protection and Development (for Girls) G. Kredtrakarn Protection and Occupational Development Center H. Pakkred Home for Boys I. Pakkred Reception Home for Boys Bann Poomvet J. Nontapum Home for Persons with Disabilities Protection and Development K. Others

Figure. 2 presented an allowance to approve rights to acquire courtesy support for Pakkred Babies Home and Phayathai Babies Home in 2019. This extent covered involving social circumstance. To clarify, these babies home protected 20 Non-Thai child victims from human trafficking according to Anti-Human Trafficking Act, B.E.2551 and the revised edition.

After 2019, PCMC social workers implemented academic discipline, scientific acquaintance, and skills in human relationships. This facilitated individuals to obtain social or personal satisfaction. We used 4 basic procedures to complete our mission 1) to define the problems 2) to generate alternatives 3) to evaluate and select alternatives. 4) to implement solutions. As we found that some vulnerable groups had no disable person ID card or Thai citizen ID. Subsequently, we gave unnecessary our own medical welfare expense. Our solution was an early detection process employing the medical record and notification by unit staff. Social workers gathered all existing documents and coordinated with entitlement unit to help registering people having no universal coverage health insurance by applying ID card for disabled in Social Development and Human Security Office system.

Early 2020, the number of homeless people significantly increased because of COVID-19 pandemic. They were unemployed, loss of health insurance and needed help from welfare shelter service such as Nonthaburi Home for the Destitute (as figure 3 in the red BAR). We provided financial support for these unsheltered patients who were suffering from critical illness and admitted to the hospital. As the figure 3, the total expenditure amount was 821,485.50 THB, which increased compare to earlier year.

Figure. 3 Courtesy Healthcare Support Expenditure 2020

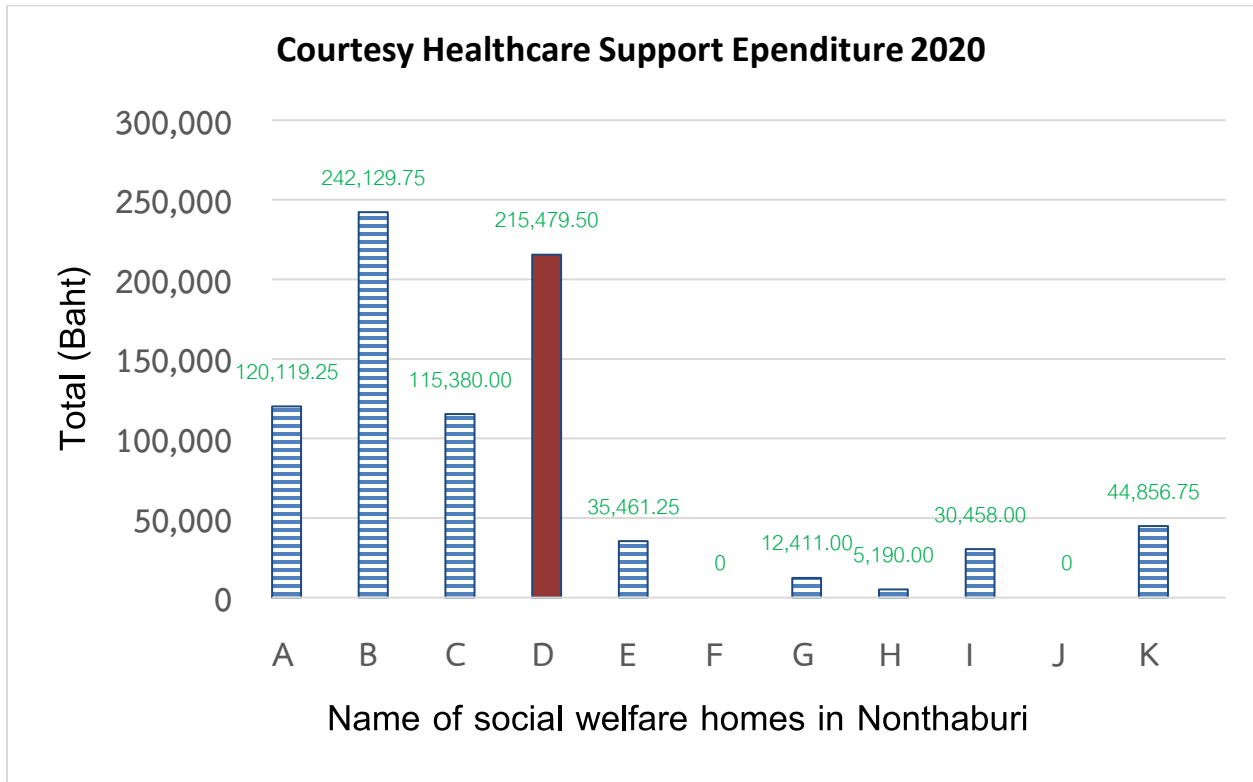


Figure. 3 patients from Nonthaburi Home for the Destitute provided infectious disease screening service and ongoing disease medical treatment according to the enforcement period of measure to prevent and control the spread of novel coronavirus (COVID-19). Nonthaburi Home for the Destitute supported all patients from Nonthaburi and Bangkok. In 2020, numbers of people who had to confront with failure in profession, habitation, and homeless patients were increasingly. This consequence required destitute protection and register to Nonthaburi Home for the Destitute.

Impact Local, Regional

Nonthaburi province located among enormous numbers of organizations under Ministry of Social Development and Human Security. There were offices around in the same areas, such as Department of Social Development and Welfare, Department of Children and Youth, and Department of Empowerment of Persons with Disabilities. Their custodies who were suffering sickness or required health screening. All PCMC health personnel were determined to do the moral activities and good governance on management and medical services. Continuing subsidy from our social work division might be excess the government's budget. In 2021, we provided 788,121.60 THB for those underprivileged people. This important work was the social responsibility to enhance the quality of health welfare and better well-being for everyone.